To Whom It May Concern:

Jeffrey S. Brain has been an on-call consultant for the Crisis Assessment Prevention and Intervention Services (CAPIS) program of Mental Health Association in Orange County, Inc. for over 20 years. In this capacity he has interacted with hundreds of children, young adults and adults with developmental disabilities and their families who were facing difficult circumstances in their home, school or community. In many situations Mr. Brain had to interface on behalf of students with school district personnel such as administrators, teachers, therapists, psychologists as well as members of the committees on special education.

Mr. Brain is skilled in meeting individuals and families where they are currently and assisting them in moving forward to a more comfortable place for everyone. He has a great deal of experience in reviewing school, psychological and medical records, in mediating between family members and/or family members and school personnel. He is familiar with many special education facilities and how each can best provide educational services to students with specific needs.

Understanding family dynamics is another area in which Mr. Brain is greatly skilled. He has assisted many families in creating internal contracts, making difficult decisions, beginning change in small steps, addressing difficult behaviors, getting closer to "being on the same page" and more.

Mr. Brain understands the assessments that are used by school districts and private providers and is able to interpret the results for families. He also understands what the results mean in relationship to appropriate school programs. He has a great deal of experience in working with CSE members in the placement process. He always places the student's needs first and will advocate strongly for the best educational situation.

Anne Klingner
Developmental Disabilities Family Support Manager (Retired)
Mental Health Association in Orange County, Inc.